



## Instruction to your Bank or Building Society to pay by Direct Debit

Service user number

Please fill in the whole form using a ball point pen and send it to:

Runnymede Borough Council Revenues Department Runnymede Civic Centre Station Road	9 9 0 8 6 5
ADDLESTONE KT15 2AH	For Runnymede Borough Council official use only This is not part of the instruction to your bank or building society
	Please complete this instruction if you wish to pay your <b>Business Rates</b> to Runnymede Borough Council by Direct Debit.
Name(s) of Account Holder(s)	Please <b>tick</b> your preferred payment date
	☐ 1st of the month ☐ 22nd of the month
Bank/Building Society account number	Please <b>tick</b> your preferred frequency of payments  10 monthly instalments (statutory instalment scheme)  12 monthly instalments (April to March)
Branch Sort Code	
Name and full postal address of your Bank or Building Society	Instruction to your Bank or Building Society Please pay Runnymede BC Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction
To: The Manager Bank/building society	may remain with Runnymede BC and,if so, details will be passed electronically to my Bank/Building Society.
Address	Signature(s)
Postcode	Date
Business Rates account reference number	
7	

This guarantee should be detached and retained by the payer.

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee



DDI 1 5/15

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Runnymede Borough Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Runnymede Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Runnymede Borough Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Runnymede Borough Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society.
   Written confirmation may be required. Please also notify us.