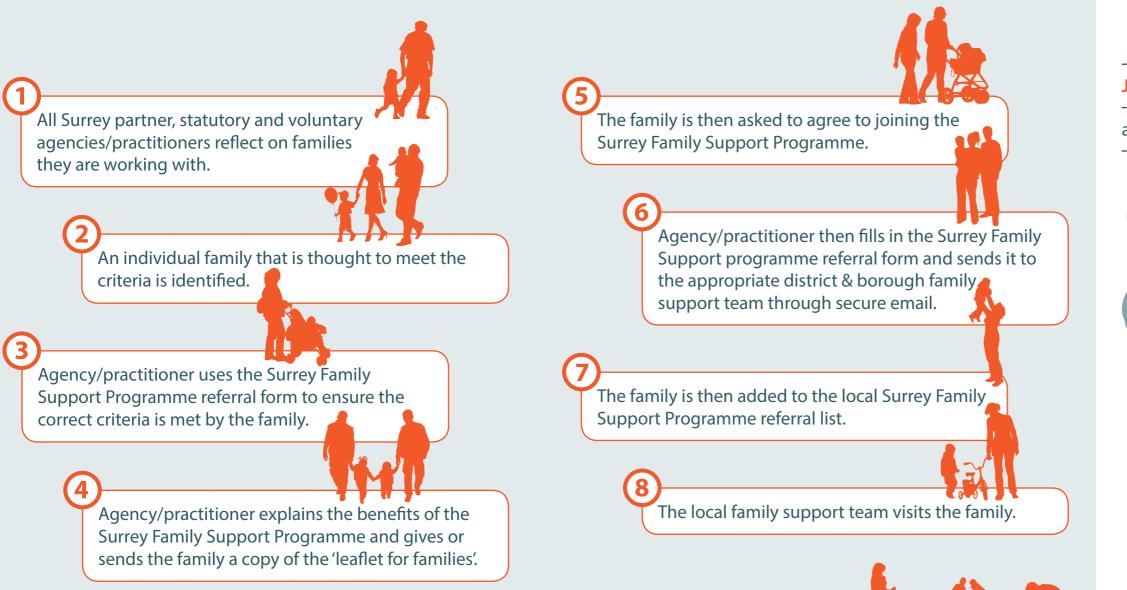
# The Family Support Programme referral pathway



For more information visit:



#### Join Surrey's Family Support Programme

#### and help a family you work with get the support they need



The Surrey Family Support Programme provides multi-agency support to families around a range of issues including school attendance and attainment, crime, anti-social behaviour, moving towards employment, housing, keeping safe, couple relationships, parenting capacity, routines and behaviour management, overcoming difficult life events and creating new opportunities.

Please use this leaflet to check if a family you work with meets the criteria to be a part of the programme.

#### Please contact your local family support team to find out more.

#### Elmbridge

General email: ElmbridgeFSPreferral@elmbridge. gov.uk **Referrals email:** ElmbridgeFSPreferral@elmbridge. gcsx.gov.uk

### Guildford Tel: 01483 444 450

General email: quildfordFSP@quildford.gov.uk **Referrals email:** guildfordFSPreferral@guildford.gcsx. gov.uk

#### **Reigate & Banstead**

General email: familysupport@ reigate-banstead.gov.uk **Referrals email:** familysupport@ reigate-banstead.gcsx.gov.uk

#### Spelthorne

General email: spelthorne family support@ spelthorne.gov.uk **Referrals email:** spelthorne FSP referrals@ spelthorne.gcsx.gov.uk

#### Waverley Email: fsupport@waverley.gcsx.gov.uk

Woking Email: familysupport@woking.gcsx.gov.uk

#### **Surrey Heath**

Tel: 01276 707333 Email: family.support@surreyheath.gov.uk Secure email: family. support@ surreyheath.gcsx.gov.uk

## Should a family you work with be referred to the Family **Support Programme?**

If a family you are working with has these three issues: poor school attendance and/or exclusions

- crime and anti-social behaviour
- unemployment

then the family should be referred.



Referral

- crime and anti-social behaviour
- child in need

- domestic abuse
- multi generational unemployment

- If a family you are working with has any two of these issues:
- poor school attendance and/or exclusions
- unemployment
- in any combination, and any one or more of these issues:
- not in employment, education or training (NEET) or at risk of being NEET
- mental health issues
- drug and/or alcohol problems
- ex-prisoner in family
- then the family should be referred.

#### School attendance and/or exclusions and Unemployment benefits School attendance and/or exclusions and **Crime and anti-social** behaviour Unemployment benefits and **Crime and anti-social** behaviour

Child in need or Not in employment, education or training (NEET) or at risk of being NEET Mental health issues or **Drug and** alcohol problems Domestic abuse or Multi generational unemployment

**Ex-prisoner in family** 

Referral