Newsletter

Newsletter | 18 May 2026

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www.runnymede.gov.uk/parkside-regeneration

parksideregen@runnymede.gov.uk



Regeneration plans and team updates

We would like to update you on progress with our regeneration plans for the area and introduce Leah Campbell, who we have appointed as Development and Regeneration Support Officer.

She will be working closely with Nancy Waterhouse, Head of Development and Regeneration and the wider project team within the Council, and a key part of this role is making sure your voices, ideas, and experiences help shape the future of the area.

We are currently organising a dedicated drop in space for the community within the estate.

Once open, there will be advertised times (to include morning and afternoon sessions) and as things progress evening meetings to ensure you can speak to us at a time convenient to you.

The team will be visible, accessible, and available for conversations, questions, and ideas.

We need you...

As part of the commitment to keeping you involved in the regeneration process, we would like to establish a Steering Group for the development.

Steering Groups play an important role in ensuring that regeneration is genuinely collaborative and that the project reflects the needs and priorities of the whole community.

At this stage, we are looking for early expressions of interest.

As the development progresses, we would expect the Steering Group to evolve, and we may find it helpful to create smaller sub groups focused on specific themes or areas of the project.

If you're interested in being involved or would like to know more we would be delighted to hear from you.

Leah can be contacted at

parksideregen@runnymede.gov.uk



To request this newsletter in a different format, or for anything else we can help with, contact us on Listening@runnymede.gov.uk 01932 838383 or visit the Civic Centre, Addlestone, KT15 2AH.

Runnymede BOROUGH COUNCIL

Bat update

Thank you to everyone who has supported us by providing access for the recent bat surveys.

Your cooperation is greatly appreciated and has helped us progress this important part of the environmental assessment.

Our bat specialists will be returning between June and August, which is the key period for monitoring bat activity. During these visits, they will be checking for any bats emerging after their hibernation period and gathering the data needed to ensure we protect local wildlife throughout the regeneration project.



Cyclical Works

As we do not have a clear time-scale for redevelopment of your homes they are still being included in a planned programmes as usual.

All properties have been included in the stock condition survey being carried out this year and we will be using that information to prioritise works to properties.

We will only remove properties from the programmes if the works are not required to meet the decent homes standard.

Many homes within the estate are on the external painting programme for this year and this will go ahead and tenants will be notified of proposed works.



Skate Park

Work on the Heathervale skate park continues to move forward, with the project still on track for installation in 2026.

Pre-planning advice has now been received on the Ball Stop netting required for user safety, and the next step will be submitting a full planning application.

We will keep you updated on the outcome of the planning application.



Have your Say

At Runnymede Council we are keen to listen to the views of our tenants.

We are trying to actively engage with a wider range of tenants to share their experience of our services, suggest changes and help improve our services.
You may receive a visit or a call from our Engagement and Inclusion Officer, sharing all the options to get involved

There are a range of opportunities at the moment depending on your interest or availability.

Communications Group (online)

- Reviews letters, leaflets, and publications so they are clear and relevant
- Suggests improvement to webpages
- Awards "Tenant Approved" status to publications

Neighbourhood and Communities Group

- Reviews tenant satisfaction measures
- Gives feedback on community issues and estate projects
- Makes suggestions on antisocial behaviour, estate services and tenancy management services

Repairs and Maintenance Group

- Reviews performance on repairs and planned upgrades (like kitchens, bathrooms, boilers and roofs)
- Discusses complaints and compliments
- Checks how we prepare homes for re-let

Tenant Experience Panel

- Influence decisions and scrutinise policies and services – for more information about this group visit our website

Get in touch to join our tenants groups

For more information about scan the QR code or visit:
www.runnymede.gov.uk/tenant-engagement-1

Listening@runnymede.gov.uk

SCAN ME

THE GREAT BIG GREEN WEEK

6 - 14 June

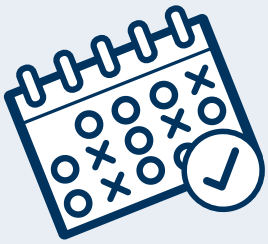
Scan QR Code for more info on our photo competition

SCAN ME



Our Beautiful Borough Photo Competition

Enter for FREE between 6 April - 31 May



Save the date for Great Big Green Week 6 - 14 June 2026

‘Our Beautiful Borough’ Nature and Wildlife Photography Competition Launched

Great Big Green Week will return to Runnymede from 6 to 14 June, with more information and events on:

www.runnymede.gov.uk/**great-big-green-week**

As part of the lead-up, our Beautiful Borough photography competition is now open and runs until Sunday 31 May. The competition is free to enter, whether you’re a keen photographer or just taking photos on your phone while out and about.

To enter, email up to three photos to **climatechange@runnymede.gov.uk**, including your name, age category (under 18 or 18 and over), the location, and a short description for each image.

Please do share this with friends and family in Runnymede as well.

If you’re part of a community group and are thinking about hosting an event during Great Big Green Week, please get in touch with the Climate Change and Sustainability Team.

climatechange@runnymede.gov.uk

PARKSIDE Regeneration

Newsletter

Better Homes • Improved Neighbourhoods • Stronger Community

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Community Office coming soon!

We are delighted to be able to provide an on-site Resident Liaison Service at our community office at 52A Parkside.

We will be opening the office from **Thursday 8 October**, by appointment only, to begin with.

Other staff from the housing team will be able to use this office for appointments and welfare facilities.

We understand that living within a proposed regeneration area can sometimes feel uncertain, and as the project progresses, residents may have questions, concerns, or simply want reassurance about what is happening and what it means for them.

The community office will provide a local, accessible place where residents can speak directly with project representatives, seek information, raise queries, and receive updates on the regeneration programme.

Our aim is to support you throughout every stage of the process, ensuring you have access to clear information, guidance, and assistance whenever you need it.



We are committed to maintaining open communication with residents and making sure your voice continues to be heard as plans develop.

Our opening times will be

Tuesday 1-5pm

Thursday 10am-1pm

We will be introducing an evening session as the project progresses.

To request this newsletter in a different format, or for anything else we can help with, contact us on Listening@runnymede.gov.uk 01932 838383 or visit the Civic Centre, Addlestone, KT15 2AH.

Runnymede BOROUGH COUNCIL

Resident Surveys

Over the coming months, we will start to meet with residents on a one-to-one basis to gain a better understanding of your household circumstances, future aspirations, and housing requirements.

These conversations are an important part of the Parkside Regeneration Project, ensuring that residents remain at the heart of the proposals and that future plans take account of the needs and priorities of your community.

The information gathered will help us understand what matters most to you and your family, allowing us to shape regeneration plans that reflect the diverse needs of residents both now and in the future. We encourage everyone to take part and share their views openly, as your feedback will play a vital role in helping to inform the next stages of the project.

We will be contact everyone individually to make these appointments.

The appointments can take place in your own home, or you would be welcome to come for a private meeting at the community office -

52a Parkside (Ground floor, side entrance)



Website Redesign

The Parkside Regeneration website was established several years ago, and we feel it is now the right time to refresh and modernise it.

Our goal is to create a more user-friendly and accessible website that makes it easier for residents to find information, access project updates, and engage with the regeneration programme.

As part of the redesign, we would like to hear your views. We are interested not only in how you would like the website to look and function, but also in the type of information and features you would find most useful.

Your feedback will help us create a website that better serves the needs of the community.

We are also keen to hear your ideas about the future of the Parkside area. Where possible and feasible, your suggestions will be considered and incorporated into the wider regeneration plans, helping to ensure that the project reflects the aspirations of local residents.



Residents Steering Group



In my last newsletter, I invited residents to volunteer to become members of the Parkside Resident Steering Group.

I would like to thank everyone who has expressed an interest and accepted the invitation so far. Your willingness to get involved and represent the wider community is greatly appreciated. We are still looking for a few more volunteers to join the group, so if you would like to play an active role in shaping the future of Parkside, we would love to hear from you.

The Resident Steering Group is a formal committee of local residents who will work together with Runnymede Borough Council and the development team.

The group will provide valuable input on project communications, community engagement activities, estate updates, and regeneration proposals, helping to ensure that residents' views are considered throughout the decision-making process, while also acting as a conduit for information between residents, the Council, and the development team.

The group has not yet met, but I am planning to hold our first meeting in early November.

If you are interested in joining, please contact Leah for further information on

01932 838383

parksideregen@runnymede.gov.uk

Together, we can help ensure that the proposed regeneration of Parkside considers and delivers positive outcomes for both current and future residents.

Phasing

The phasing of the regeneration programme has not yet been confirmed. However, one option currently being explored is to bring forward Parkside as the first phase.

This area is potentially better placed for earlier delivery as it is not subject to some of the constraints that exist elsewhere such as the pylons, and it also contains the highest number of properties being used for temporary accommodation.

Delivering Parkside first could help minimise disruption to residents in the early stages of the programme and may provide opportunities for residents affected by later phases to move into newly completed homes as they become available.

It is important to stress that no decisions have been made at this stage.

Further feasibility work, planning and consultation will be required before the phasing strategy can be confirmed.

Cyclical Works

There have been some recent concerns about money being spent on properties that may not form part of the Council's long-term plans. I wanted to provide some context as to why certain improvement works have still been carried out to some of the properties within the proposed regeneration area.

We are currently at the investigation and feasibility stage of the project, and there are no confirmed plans or timescales for the redevelopment to commence. As a result, we will not be placing property improvement programmes on hold at this stage.

We anticipate that the consultation process, together with the submission and determination of any planning application, is likely to take over a year. In addition, the Council will need to determine the most appropriate delivery route for the development, whether through the appointment of a contractor or a development partner. Realistically this means that the first new homes are unlikely to be completed for at least two years, and potentially three years or more. Therefore, tenants will continue to receive planned property upgrades and improvements until a clearer programme and timescale for redevelopment has been established.

The Council has an ongoing responsibility to ensure that all homes are maintained to a safe and suitable standard. Consequently, we will continue to undertake necessary repairs and planned improvements whilst redevelopment proposals remain at an early stage.

Many of the works carried out form part of wider cyclical maintenance programmes, which are planned and delivered over a number of years. The replacement of property components is not based solely on age but also on their condition.

For example, boilers are generally replaced on a 15-year cycle; however, elements such as windows, doors and roofs are assessed through condition inspections and will only be replaced where their condition justifies it.

As there is currently no confirmed redevelopment programme or timescale, it would not be appropriate to suspend these works. Tenants can therefore expect planned maintenance and improvement programmes to continue until there is greater certainty regarding the future delivery of any redevelopment proposals.

Properties identified for upgrades have either already received the works or are due to do so in the coming weeks. While we are mindful of minimising expenditure on properties that may be subject to future redevelopment proposals, any works undertaken have been carefully considered and carried out only where deemed necessary to meet our obligations and maintain appropriate living standards for

We remain committed to achieving value for money and avoiding expenditure that would not represent a reasonable or justified use of resources, particularly where there may be future redevelopment considerations.



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