

	Feedback/query	Response/outcome
1	Condolences are offered to Monro's family, however not until page six of the overview report under the family involvement section. It may be better if these were placed at the commencement of the report. Additionally, the QA Panel noted that there was no pen portrait from the family; it would be helpful to confirm whether the family were asked to provide one.	Moved to the start of the report
2	There are some issues with consistency and anonymity that should be addressed. The month of death is missing from the cover page, and the year of death is given as 2022 whereas it stated as 2021 in the report. The same applies to Executive Summary. The initial paragraph identifies Monro's age, then later in the report she is described as being in her early thirties. 1.1 includes the exact date of death and this is repeated elsewhere (as well as in the Executive Summary). 13.4 and 13.7 also reveal the sex of the children and there are gendered pronouns elsewhere (e.g. 14.3).	Amended
3.	The Equality and Diversity section states that economic abuse was not a factor in this case, but 15.6.15 discusses 'financial control up until the time she became financially independent' - suggesting that economic abuse is relevant. Economic abuse is also referred to at 15.10.2 in Monro's contact with a domestic abuse service. This should therefore be explored or clarified. The QA panel also questioned whether there was any learning for the family court around financial abuse/control that could be included.	Reference to economic abuse included Following a review of the family court papers, the panel did not consider that there was learning for the family court around financial abuse coming from this review
4.	In section 12, the QA Panel felt that further exploration of how barriers around cultural identity and English not being Monro's first language applied to the situation might be	The panel consider that the analysis of Monro's cultural identity and English as her second language is appropriate

Home Office Feedback Letter Response (RM01)

	helpful, and that any learning identified from this should be highlighted.	within section 12, and throughout the report at relevant point – including analysis of her engagement with hospital and CSC. Cultural competency is a key area of learning from the review, which includes the need for professionals to recognise how cultural identities are additional barriers to asking for/accessing help – and this has been explicitly discussed throughout the report.
5.	In reference to 15.4.9, the QA Panel asked whether alternative routes to support were offered and whether additional learning could be provided to staff with more information regarding how to signpost or refer to other suitable services or organisations.	Referrals for both DA and MH were made by hospital staff, and these are detailed in 15.4.8/15.4.9 and 15.4.10 The learning briefing – which is one of the recommendations – for all partners, will enhance the recognition of additional areas for support, and pathways to support – for multi agency partners, not just for hospital staff – therefore the panel do not consider the need for additional specific learning for hospital staff.
6.	There is repetition of the recommendations in section 18, and a number of the recommendations on pages 60-61 are missing the lead agency.	Action plan now completed, recommendations all have lead agencies, and repetition has been deleted
7.	The Action Plan should be populated or updated as the deadlines have now passed.	As above
8.	The Domestic Abuse Commissioner should be included in the dissemination list.	Updated
9.	The report requires a thorough proofread. The different colour fonts and edits at 15.7 also make it somewhat hard to understand what is and isn't intended to be published.	CSP will do a final proof read and will take out the multi coloured fonts