

## DHR/SAR Action Plan (Monro)

|   | Recommendation                                                                                                                                                                                                                                                                                                                           | Scope | Action To Be Taken                                                                                                                                                                                                                                                                                                                                                                 | Lead Agency/<br>Accountable<br>Professional | Key Milestones                                                | Target<br>Completion<br>Date | Outcome and<br>Date of<br>Completion                                                                               |
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| 1 | Surrey Safeguarding Adults Board (SSAB) will review their policies and procedures to ensure there is a section covering domestic abuse and adults at risk, for access by all local partners. This should include the identification of coercive and controlling behaviours, and the effects of non-recent experiences of domestic abuse. | Local | <p>Will be reviewed alongside the ASC P&amp;P updates.</p> <p>5.3 within the current P&amp;P makes reference to DA-would need to be strengthened to include the new DA ACT etc. this is currently work that is being undertaken.</p> <p>PIPOT guidance makes reference to DA- will need to be strengthened in line with the work above</p> <p>Also fits in with the DAMB work-</p> | SSAB P&P group/<br>LA Policy group          | The review and update of all key policies and procedures      | September 2025               | <p><b>Action Ongoing</b></p> <p>The SSAB are set to reconvene their Policies group in the Autumn term of 2025.</p> |
| 2 | A scoping exercise will be undertaken to identify the current available guidance available to assist professionals in identifying care and support needs. Any guidance which is identified as                                                                                                                                            | Local | ASC and SSAB completing some work on what 'Care and Support' is.                                                                                                                                                                                                                                                                                                                   | SSAB                                        | Creation of a what is 'care and support' interactive guidance | August 2025                  | <p><b>Action Ongoing</b></p> <p>Currently working on resources in</p>                                              |

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|   | being suitable for multiagency use, will then be shared with all partners for use by their staff.                                                                                              |       | 21.4 info sharing around referenced, may need strengthening when reviewing<br><br>23-criminal and investigation around adults to risk                     |                                                                |                                                                                                                        |              | relation to 'care and support needs'.                                       |
| 3 | CSC and ASC teams will be reminded of the importance of keeping a person/family's GP Practice up to date with details of safeguarding concerns, in line with existing policies and procedures. | Local | The SSAB will write to representatives from both agencies to highlight the importance of information sharing amongst all professionals, including the GP. | SSAB Chair                                                     | The SSAB chair will write to all relevant agencies to see assurance that information is shared within a timely manner. | August 2025  | <b>Action Ongoing</b><br><br>Meeting scheduled and letter will be composed. |
| 4 | A scoping exercise will be undertaken to identify services available for children who are victims of domestic abuse, with a view to raising awareness with the public.                         | Local | To collate Surrey-wide information relating to support services for children to be shared with professionals.                                             | Surrey County Council – DAMB (Training and Education subgroup) | Collate information from services through T&F group.                                                                   | January 2026 | <b>Action ongoing</b>                                                       |
| 5 | A multi-agency "Suicide and Domestic Abuse" learning event will be delivered, bringing together learning from this review, alongside thematic learning from similar reviews in Surrey.         | Local | Liaise with SCC Public Health Suicide Prevention Lead to pull together a training event.                                                                  | Surrey County Council – DARDR coordinator                      | Pull out recommendations from previous reviews in Surrey to incorporate into learning event.                           | January 2026 | <b>Action Ongoing</b><br><br>A series of 'Suicide and Domestic Abuse'       |

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|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |       |                                                                                           | Planned in partnership with CSP                                | Set up T&F group to organise the delivery of the event.<br><br>Deliver learning event. |            | learning events will be delivered throughout 2025 & 2026 encompassing themes from DARRs. |
| 6 | <p>A multi-agency learning briefing tool will be developed, addressing the following learning points:</p> <p>i) The benefits of convening a multi-agency professionals meeting where domestic abuse is identified as a factor for an adult, where other multi-agency forum/mechanisms are not triggered, and where the adult consents to the information being shared within a multi-agency meeting.</p> <p>ii) Awareness of Surrey Adults Matters</p> <p>iii) Recognition of the ongoing effects of domestic abuse following the end of a relationship.</p> | Local | Develop the learning briefing tool to be shared with all agencies involved in the review. | Surrey County Council – DAMB (Training and Education subgroup) |                                                                                        | March 2025 | <p><b>Action Completed</b></p> <p>Feb 2025</p>                                           |

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|   | iv)Utilising translation apps and programmes to translate the Healthy Surrey domestic abuse information for people with English as their second language, when needed.                                                    |       |                             |                                                           |                                                                                                                                      |                                        |                                                                                                                                  |
| 7 | SaBP will introduce standalone domestic abuse training for their practitioners. This will include learning around the cumulative effects of non-recent abuse, and the ongoing effects of harassment from ex-partners.     | Local | Develop and launch training | Surrey and Borders Partnership (SaBP)                     | Decision regarding who training will be mandatory for.<br><br>Release dates for training.<br><br>Monitor feedback from participants. | November 2024                          | <b>Action Completed</b><br><br>February 2025<br><br>Decision that staff will access the free DA training provided across Surrey. |
| 8 | A learning event from this review will be delivered to the SaBP Domestic Abuse Champions Forum. The event will reiterate the learning from the multi-agency learning event referenced at 18.1.5 (action 5 in this table). | Local | Deliver the learning event  | Surrey and Borders Partnership (SaBP)<br><br>Claudine Cox | Attendance at SSAB learning event.<br><br>Develop the learning event material.                                                       | 3x months after completion of action 5 | <b>Action Completed</b><br><br>June 2025                                                                                         |

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| 9  | A briefing will be developed for dissemination to all SaBP staff. This will focus on the link between domestic abuse and suicide, issues linked to patients identifying their children as protective factors, and the mental health effects of ongoing harassment from ex-partners. | Local | <p>Include in suicide prevention training</p> <p>Disseminate via Divisional Quality Assurance Groups and Trust wide Quarterly Learning event.</p> | Surrey and Borders Partnership (SaBP) | <p>Provide information to Suicide Prevention Lead and review inclusion in training.</p> <p>Develop material to disseminate and attend relevant meetings to present.</p>    | <p>November 2024</p> <p>4x months after completion of action 5</p> | <p><b>Action Completed</b></p> <p>June 2025</p> |
| 10 | SaBP will develop an agency specific Professional Curiosity Resource Pack, which will be available on the Trust's intranet.                                                                                                                                                         | Local | Develop resource pack and provide a workshop on the subject at SaBP Annual Learning Event and launch the resource pack.                           | Surrey and Borders Partnership (SaBP) | <p>Develop the resource pack</p> <p>Provide information at workshop at Annual Learning event.</p> <p>Promote the resource pack at Divisional Quality Assurance Groups.</p> | <p>October 2025</p> <p>November 2025</p>                           | <b>Action ongoing</b>                           |
| 11 | Develop and implement a procedure within our helpline service that ensures all survivors living or working in North West Surrey have continuous access to                                                                                                                           | Local | Develop and embed a procedure that outlines clearly our approach to                                                                               | Your Sanctuary                        | Create the procedure                                                                                                                                                       | April 2024                                                         | <b>Action completed</b>                         |

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|    | appropriate (YS) services tailored to their individual needs, with no time restrictions on the support provided.                                                                                                    |       | supporting survivors through our helpline.                                                                    |                | Train staff on the procedure<br><br>Review through quality monitoring, case reviews and feedback                  |          | 1st April 2024<br><br>Survivors living or working in North West Surrey have continuous access to appropriate (YS) services tailored to their individual needs, with no time restrictions on the support provided. |
| 12 | To increase knowledge and awareness of child safeguarding risk indicators and escalation processes within the Adult Outreach Team. To increase knowledge of civil orders as part of safety planning with survivors. | Local | Rebook staff on child safeguarding training<br><br>Evaluate the training<br><br>Run data on referrals to CSPA | Your Sanctuary | Ensuring all staff have attended child safeguarding training in line with SCC safeguarding training for new staff | Jan 2025 | <b>Action ongoing</b>                                                                                                                                                                                             |

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|    |                                                                                                                                                                                                                                                         |       | Case reviews with line managers                                                                                                                                                                                    |                                                | All staff attending NCDV training on civil orders<br><br>Develop internal training on civil orders for induction                                                                                |               |                         |
| 13 | Cultural aspects of domestic abuse will be introduced into the Surrey County Council domestic abuse training offer.                                                                                                                                     | Local | Review staff attendance of available training below: <ul style="list-style-type: none"> <li>Honour Based Violence: Forced Marriage Workshop</li> <li>Introduction to Cultural Competence in Social Care</li> </ul> | Surrey County Council<br><br>Adult Social Care | Training analysis to be undertaken to ensure staff have completed essential and identified training to improve practice.<br><br>Improved practice in domestic abuse cases in social care teams. | February 2025 | <b>Action completed</b> |
| 14 | A learning tool will be developed and shared with social workers in reflective practice sessions, specifically addressing identification of care and support need and appropriate assessment, signposting and collaborative work with partner agencies. | Local | Staff to attend below workshop: <ul style="list-style-type: none"> <li>– ‘Analysis and critical thinking workshop’</li> </ul> <p>Focuses on:</p>                                                                   | Surrey County Council<br><br>Adult Social Care | Improved practice in overall social care offer to residents.<br><br>Improved collaborative work across Health and Social Care and other partners.                                               | February 2025 | <b>Action completed</b> |

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|    |                                                                                            |       | <p>The Anchor Principles</p> <ul style="list-style-type: none"> <li>› What does a good assessment look like?</li> <li>› Thinking processes in practice</li> <li>› Tools to support analysis and critical thinking</li> <li>› Factors that affect your decision-making</li> <li>› Support, resources and action planning <ul style="list-style-type: none"> <li>• Adult Social Care - Practice Skills Training</li> </ul> </li> </ul> |                                                       |                                                     |               |                         |
| 15 | The legal team will produce guidance for social workers engaged with the coronial process. | Local | <p>Coroner Inquest Training – June 2024</p> <p>Which covered:</p>                                                                                                                                                                                                                                                                                                                                                                    | <p>Surrey County Council</p> <p>Adult Social Care</p> | Attendance of Coroner Training by social care staff | February 2025 | <b>Action completed</b> |

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|  |  |  | <p>Inquest process,<br/>preparing evidence for<br/>submission to a coroner</p> <p>attending inquests to<br/>give oral evidence.<br/>mock inquest – providing<br/>in-depth insight into how<br/>these are undertaken.</p> |  |  |  |  |
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