

#### **AGENDA**

### **RBC Investments (Surrey) Limited**

Board Meeting to be held on 4 September 2025 at 5.00 pm in the Magna Carta Room at Runnymede Borough Council Offices Station Road Addlestone Surrey KT15 2AH

- 1. Apologies for Absence.
- 2. Declaration of interests.
- 3. Approval of the Minutes of the Board meeting of the Board held on 21 May 2025.
- 4. Matters arising from the Minutes.
- 5. Health and Safety Report
  - Compliance
  - Notification of any reported accidents or incidents
- 6. Resolution to approve the following policies:
  - Risk Management Policy
  - Complaints Policy
  - Pet Policy
  - Drug Misuse Policy
  - Rent Arrears Policy

Part Two

- 7. Governance review
  - Update on progress

- 8. Financial Report
- 8.1 Quarterly Budget Review and Compliance with the Business Plan
- 8.2 Update on position of the shareholder loan to the Company.
- 8.3 PCN debt relating to Waitrose Egham.
- 9. Housing Report
  - Current lettings, voids, arrears and any legal proceedings
  - Rent increases, repairs and maintenance issues
  - 37 The Precinct Egham
- 10. Outstanding Legal Matters
- 10.1 Consideration of the fee proposal submitted by DLA Piper and resolution to instruct DLA Piper .
- 11. Complaints.
  - Notification of any complaints made.
  - Current position on the service charge complaint at Magna Square
- 12. Any other business.



#### **AGENDA**

## **RBC Services (Addlestone One) Limited**

Board Meeting to be held on 4 September 2025 at 5.00pm at Magna Carta Room Runnymede Borough Council Offices Station Road Addlestone Surrey KT15 2AH and on Teams

- 1. Apologies for Absence.
- 2. Declaration of interests.
- 3. Approval of the Minutes of the Board meeting of the Board held on 21 May 2025.
- 4. Matters arising from the Minutes.
- 5. Health and Safety Report
  - Compliance
  - Notification of any reported accidents or incidents
- 6. Resolution to approve the following policies:
  - Risk Management Policy
  - Complaints Policy

Part Two

- 7. Governance Review.
  - Update on progress
- 8. Financial Report

#### 8.1 Quarterly Budget Review and Compliance with the Business Plan

#### 9. Operational Report

- Arrears in payment
- Issues with the tenants relating to the services provided
- Compliance issues with the FM contract
- FM service update

#### 10. Complaints Policy.

- Notification of any complaints made.
- Complaint relating to service charge at Magna Square

#### 11. Legal Matters outstanding

- 11.1 Consideration of the fee proposal submitted by DLA Piper and resolution to instruct DLA Piper.
- 12. Any other business.

# **RBC HEAT COMPANY LIMITED**

#### **AGENDA**

## **RBC Heat Company Limited**

Board Meeting to be held on 4 September 2025 at 5.00 pm at Magna Carta Room Runnymede Borough Council Offices Station Road Addlestone Surrey KT15 2AH and on Teams

- 1. Apologies for Absence.
- 2. Declaration of interests.
- 3. Approval of the Minutes of the Board meeting of the Board held on 21 May 2025.
- 4. Matters arising from the Minutes.
- 5. Health and Safety Report
  - Compliance
  - Notification of any reported accidents or incidents.
- 6. Resolution to approve the Risk Management Policy

Part Two

- 7. Governance review
  - Update on progress
- 8. Financial Report
- 8.1 Quarterly Budget Review and Compliance with the Business Plan
- 8.2 Arrears write off Terra Brazil and Anytime Fitness

#### 9. Operational Report

- Arrears in payment
- Issues with tenants relating to the services provided
- Maintenance and repairs- allocation of costs
- Performance of the contractors.

#### 10. Complaints Policy.

- Notification of any complaints made.
- 11. Any other business.