



Frequently Asked Questions

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How much does it cost?

ROAR sessions were previously funded by the Big Lottery and ran free of charge. This funding has now come to an end and so to make the project sustainable ROAR sessions are now charged at £2.00 per child.

What is the parent helper volunteer scheme?

Each session we enlist the support from up to 4 parent helper volunteers to take an active role during sessions, interacting with the children and helping staff organise games and set up and pack away equipment. If you would like to volunteer as a parent helper you must arrive at the start time and stay for the whole session. Parent helper's children may attend at a reduced rate of £1 per child.

My child is under 5/over 13 can they attend too?

Yes children of all ages are welcome to attend. However the activities and equipment we offer are aimed at children aged 5-13 and so may not be suitable for your child's interests. Please note there is a 1:20 staff to child ratio. Children are accepted on a first come, first served basis and priority is given to children aged 5-13 years.

What does 'no formal supervision' mean?

No formal supervision means that unlike many of our other activities, the staff of Runnymede Borough Council are present to facilitate play opportunities and not look after children. If your child is over the age of 8 and you allow them to come to a session unaccompanied, they must be mature enough to look after themselves and behave responsibly.

My child has additional needs can they attend?

Yes, we welcome the participation of children with additional needs. Most indoor venues have disabled access, parking and toilets. However not all outdoor venues have toilet facilities or disabled parking and a few outdoor spaces e.g. woodland areas are not accessible for wheelchair users. Please call if you require further information.

The equipment and games we offer can be adapted to suit every child's needs. Children we require 1:1 support must be accompanied by an adult.

If your child requires medication to be administered during a ROAR activity session we ask that the child's parent/guardian or an older sibling attends the session if they require assistance as the staff of Runnymede Borough Council cannot assist with this.

Do I need to book?

No, there is no booking required. Just turn up and join in the fun!

What equipment and activities do you offer?

A general play session involves children directing their own play. Equipment available includes:

Sports: football, tennis, badminton, kwick cricket, mini-golf, frisbee, rounders and hockey

Games: Giant Connect 4, Giant Jenga, Skittles, Bowls, Cannonball Drop, hula hoops, circus skills, den building, dressing up and skipping.

Art and craft: junk modelling, drawing, mask making, kite making, jewellery making and lots of other bits and bobs to make your own unique creation!

What do I need to wear/bring?

Please wear trainers and comfy clothes for running around in and getting messy! Also please bring with you water and either sun cream and hats in hot weather or rain coats and wellies in bad weather!

What happens if the venue is outside and it rains?

We will always run sessions whatever the weather, however we cannot always offer shelter so please be prepared to get wet!

What is your policy on bad behaviour and bullying?

Bad behaviour and bullying are not tolerated during ROAR sessions. We operate a 3 strike policy which means if your child is severely badly behaved e.g. bullying, fighting or repeatedly disobeying instructions from staff we will issue them with a strike. The strike procedure is as follows:

- STRIKE 1 – Child's behaviour is recorded and parent is informed.
- STRIKE 2 – Child's behaviour is recorded as above and child is sent home from that session.
- STRIKE 3 – Child is excluded from ROAR for 6 weeks or an appropriate period of time decided by the Activity Co-ordinator.