

LEISURE SERVICES

Evaluation & Feedback for Future Activities

Your feedback is extremely important to us, so we can maintain and improve our services.
Please tell us your thoughts, so we can update our programme for 2009!
Please take just 2 minutes of your time to complete this form and return it in the prepaid envelope enclosed by
Monday 15th September 2008.
Thank you.

1 - What activities did you book in 2008? (Please circle all that apply)

Playscheme	Playplus	Splash	Athletics
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2 – What type of user are you: (Please circle all that apply)

Daily Booker	Booked for 1 Week	Booked for 2 Weeks	Booked for 3 Weeks	Booked for all weeks
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3 - Where did you obtain a Summer Activity Brochure? School / Post / Internet / Other:-

4 – Please rate and comment on the following areas of our summer activities:-	RATING 1-5 (1 = Excellent 5 = Poor)	COMMENT
General Availability of Brochure		
Brochure release date – 13/05/08		
Advanced Booking Process		
Onsite Booking Process		
Suitability of venue		
Quality of staff – qualifications, special needs support, experience etc		
Times of opening / closing		
Activities offered – variety, cost, suitability, enjoyment factor		
Membership Cost of scheme / activity		
Off Site Trips offered (if applicable)		
Cost of off site trips (if applicable)		
SPLASH – transport service if applicable		
Suitability of activities for your age group		

5 - How do you currently travel to our activities / schemes?	Splash bus, car, walk, bike, public transport, other?
6 - How far would you be able to travel for an activity? (Please circle all relevant)	Under a mile, 1 – 2 miles, more than 2 miles?
7- Please rank the following (1 – 8) in order of importance to you (1 being most important):-	
Safety & Security -	Opening and closing times of activity -
Suitability of venue -	Value for money -
On site activities offered -	Early booking facility -
Off site activities offered -	Qualifications / experience of staff -

8 - Further comments on the 2008 Activity Programme or suggestions for future activities:-

9 - Did you know The Leisure Development Team at Runnymede Borough Council also organise or are involved in the following activities???????

Runnymede Youth Festival (for 11-19s)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Extending Activities Programmes for the semi-sporty	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Playschemes	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Various Sports Courses	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Surrey Youth Games	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Runnymede Youth Council	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Splash (Summer scheme for 11-16s)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Funding for Clubs & Individual Sports Coaches, Players	Yes <input type="checkbox"/>	No <input type="checkbox"/>
FREE Leisure Centre membership for County & National Standard Athletes	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Club & Coach Development Courses	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Young Coaches & Officials Courses (14 – 19yr olds)	Yes <input type="checkbox"/>	No <input type="checkbox"/>

For further information on all of the above, please check out our website www.runnymede.gov.uk/leisure or telephone any of the leisure team, on one of the numbers below.

REMINDER – Runnymede Youth Festival, 7th September, Egham Leisure Centre, pick a programme from your Leisure Centre or secondary school (for 11-19 years). Check our website www.runnymede.gov.uk/leisure for details.

Please do not hesitate to contact one of the Leisure Development Team if you require further information or wish to discuss anything in more detail:-

Fiona Brown - Play & Youth Development Officer, Fiona.brown@runnymede.gov.uk 01932 425693
Natalie Clarke - Assistant Leisure Development Officer, Natalie.clarke@runnymede.gov.uk 01932 425688
Kate Carev – Sports Development Officer kate.carev@runnymede.gov.uk 01932 425683

Thank you for your time!
Please use the pre-paid envelope provided.