

NI REF	Brief Definition	Freq	Target	Performance					Perf	Comments	Officer
				Apr - Jun	Jul - Sept	Oct - Dec	Jan - Mar	Out turn			
				2008	2008	2008	2009	2008/09			
Chief Executives Office											
NI 16*	Serious acquisitive crime			211	250					Serious Acquisitive Crime has fallen this financial year and there have been no trends or hotspots identified. Investigations outstanding from the previous year have now been completed and the value of partnership activity is seen in these reducing figures. Safer Runnymede partners through Community Incident Action and Joint Action Groups are working to maintain the downward trend for these offences as well as diminishing "signal" crimes that affect public confidence. Serious acquisitive crime remains a focus of police resources..	DTS - David Dodd
Department of Finance											
NI 180	Changes to Housing Benefit / Council Tax Benefit entitlements within the year	Monthly	2500	0	1516				n/a	Cumulative figure for Quarter 1 and Quarter 2. Target set for the year is 2500 changes to be assessed. Currently in target	Finance - Lynda Parry
NI 181*	Time taken to process Housing Benefit / council tax benefit new claims and change events	Monthly	12 days	0	10.54 days				n/a	Cumulative figure for Quarter 1 and Quarter 2. Target set 12 days - currently in target	Finance - Lynda Parry
Department of Housing and Community Services											
NI 155*	Number of affordable homes delivered (gross)	Annual (Sept and May)		12	8				7 (extrapolated from annual figure)	The 8 units consist of one home buy, one My choice home buy and six properties at the Cascades development. 158 units are also currently under construction and will be completed within the next 18 months.	Housing and Community Services - Deborah Blowers

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Department of Housing and Community Services											
NI 156	Number of households living in Temporary Accommodation	Quarterly		23	28			0	n/a	The CLG target to reduce the number of households in TA by half by 2010 remains met. There has been an increase in the numbers of clients currently in TA which has been mainly due to a lack of properties in the private rented sector.	Housing and Community Services - Joan Stephens
Department of Technical Services											
NI 157*	Processing of planning applications as measured against targets for "major", "minor" and "other" application types	Quarterly	60% 65% 80%	Major 71.5% Minor 87.3% Other 92.6%	Major 100% Minor 84.2% Other 97.7%			0	BVPI 109a,b & c Major 85.71% Minor 90.12% other 96.02%	These targets continue to be comfortably met. The current economic downturn is leading to a reduction in certain types of applications enabling this performance to continue	Technical Services - Bob Etheridge
NI 182	Satisfaction of businesses with local authority regulation services	Monthly Survey						0	n/a	Survey currently in progress	Technical Services - Peter Sims, Peter Burke
NI 192*	Household waste recycled and composted	Financial Year		24.90%	25.86%					Kerbside collections reduced in July, due to the holiday period	Technical Services - Maureen Chambers