

### Audit Commission comparative indicators - BVPI outturns for 2007/08

| BV Code                | Description  | 2006/07<br>Outturn | 2007/08<br>Target | Outturn<br>2007/08 |
|------------------------|--|--------------------|-------------------|--------------------|
| <b>BV 109a</b>         | Percentage of major applications determined within 13 weeks  | 76.47%             | 62.00%            | 86.1%              |
| <b>BV 109b</b>         | Percentage of minor applications determined within 8 weeks   | 87%                | 67%               | 89.20%             |
| <b>BV 109c</b>         | Percentage of 'other' applications determined within 8 weeks   | 95.00%             | 87.00%            | 96.73%             |
| <b>BV 199a</b>         | The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level                           | 39%                | 31%               | 18%                |
| <b>BV 82a(i)</b>       | Percentage of household waste arisings which have been sent by the Authority for recycling   | 17.28%             | 20%               | 20.75%             |
| <b>BV 82b(i)</b>       | The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion   | 1.85%              | 5%                | 3.58%              |
| <b>BV 84a</b>          | Number of kilograms of household waste collected per head of the population  | 424.21 kg          | 295 kgs           | 386.07             |
| <b>BV 91a</b>          | Percentage of households resident in the authority's area served by kerbside collection of recyclables   | 92.05%             | 93.00%            | 97.18%             |
| <b>BV 183a deleted</b> | The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need   |                    |                   |                    |
| <b>BV 183b</b>         | The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need  | 52 weeks           | 50 weeks          | 24 weeks           |
| <b>BV 175</b>          | The percentage of racial incidents reported to the Local Authority that resulted in further action   | 100%               | 0%                | 100%               |
| <b>BV 184a</b>         | The proportion of local authority dwellings which were non-decent at the start of the financial year   | 5%                 | 4%                | 2%                 |
| <b>BV 66a</b>          | Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings   | 99.00%             | 98.80%            | 99.80%             |
| <b>BV 212</b>          | Average time taken to re-let local authority housing   | 23 days            | 25 days           | 26 days            |
| <b>BV 78a</b>          | The average processing time taken for all new Housing and Council Tax Benefit (HB/CTB) claims submitted to the Local Authority, for which the date of decision is within the financial year being reported | 18.22 days         | 30 days           | 18.87 days         |

Indicators for which figures are not available:

Satisfaction indicators:

BV 111, 89, 90a and b, 119a, 119e, 119c, 119d,

CPA H18 – Percentage of private homes vacant for 6 months or more

BPSA e5, e3 – Housing management repair times

HSSA Hse1ba – Homelessness acceptances that are repeat applications