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National Indicator Set 2008-09

Quarter 3

NI REF	Brief Definition	Freq	Target	Performance					Perf	Comments	Officer
				Apr - Jun 2008	Jul - Sept 2008	Oct - Dec 2008	Jan - Mar 2009	Out turn 2008/09			
				Chief Executives Office							
NI 16*	Serious acquisitive crime			211	250	262		n/a	Serious Acquisitive Crime (SAC) has risen 0.6% to date. This small trend has been driven by an increase in burglary dwellings offences that have followed the release of several prolific offenders in the previous two quarters. However, SAC remains 30% lower than for our sister boroughs.	Roger Nield	
Department of Finance											
NI 180	Changes to Housing Benefit / Council Tax Benefit entitlements within the year	Monthly		0	1516	2245		n/a	Data submitted to DWP via specific software, Northgate. There has been an ongoing problem with extracting the data to record an accurate monthly figure. This is a known issue with Northgate and steps are being taken to eliminate this.	Finance - Lynda Parry	
NI 181*	Time taken to process Housing Benefit / council tax benefit new claims and change events	Monthly		0	10.54 days	7.66 days		n/a	Data submitted to DWP via specific software, Northgate. There has been an ongoing problem with extracting the data to record an accurate monthly figure. This is a known issue with Northgate and steps are being taken to eliminate this.	Finance - Lynda Parry	
Department of Housing and Community Services											
NI 155*	Number of affordable homes delivered (gross)	Annual (Sept and May)		12	2	91		7 (extrapolated from annual figure of 26)	The total number of units provided so far this year is 105.	Housing and Community Services - Deborah Blowers	

NI 156	Number of households living in Temporary Accommodation	Quarterly		23	28	18				n/a	Six households from hostel accommodation were housed in the new Wapshott redevelopment, and as completion of these units was slightly delayed it affected the 2nd quarter figures. However as these cases were assisted in quarter 3 it has been possible to bring the number of people in temporary accommodation down. Sustaining this will depend on the level of growth in homelessness.	Housing and Community Services -Joan Stephens
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Department of Technical Services

NI 157*	Processing of planning applications as measured against targets for "major", "minor" and "other" application types	Quarterly	60% 65% 80%	Major 71.5% Minor 87.3% Other 92.6%	Major 100% Minor 84.2% Other 97.7%	Major 0.0% Minor 92.27% Other 88.8%			BVPI 109a,b & c Major 85.71% Minor 90.12% other 96.02%	Only 2 major applications were determined, both beyond the 13 weeks so the figure is 0%. The rolling average for major applications is 57% and need to monitor the next quarter	Technical Services - Bob Etheridge
NI 182	Satisfaction of businesses with local authority regulation services	Monthly Survey							n/a	Survey currently in progress	Technical Services - Peter Sims Peter Burke
NI 192*	Household waste recycled and composted	Financial Year		24.90%	25.86%	26.54%				Household waste tonnages have been decreasing each quarter this year. Recycling tonnages down slightly in December due to Christmas period but will recover in January 2009 when Christmas collections are caught up	Maureen Chambers