

HOUSING AND COMMUNITY SERVICES COMMITTEE 30 JANUARY 2007

APPENDICES

<u>APPENDIX</u>	REPORT	PAGE. NOS.
Α	SKETCH PLANS – PROPOSED LAYOUT OF GROUND AND FIRST FLOORS	1 - 3
В	STAKEHOLDER COMMENTS	4 - 5
С	PETITION	6
D	LETTER FROM SURREY PCT	7
E	QUEEN ELIZABETH HOUSE DAY CENTRE - ESTIMATE FOR THE YEAR ENDING 31 MARCH 2008	8

DETAILS OF THE POINTS RAISED BY THE QUEEN ELIZABETH HOUSE STAKEHOLDERS WHO ATTENDED THE MEETING WITH OFFICERS ON THE 21st SEPTEMBER 2006

1. The point was made that 2001 census data, which indicated that the number of older people within Englefield Green East had reduced, was now five years out of date and that more up to date information should be used to assess the current position.

Officer Comment: The 2001 census data is the only data that is available at a Ward level. The Council does receive mid year estimates but these are on a boroughwide basis.

2. The point was made that those attending the Centre depend on the service, particularly when they live alone.

Officer Comment: This point to be noted and particular efforts to be made to ensure that such users are encouraged to take up the Manor Farm service.

3. There were concerns about the ability of Manor Farm to take the additional users from Queen Elizabeth House and whether this would lead to people being at the Centre for extended periods of time.

Officer Comment: If the service is transferred then it is proposed that there will be alterations made to the Manor Farm Day Centre to accommodate the new users. The Stakeholder Group is to be invited to take part in discussions regarding these arrangements. Users will also be transferred using the existing transport service and every effort will be made to ensure that transfer periods are kept to a minimum however as there will be a greater number of journeys to be made there may be slightly longer journey times.

4. The point was made that a donation of £1,000 was made by a group headed by Norman Rundell for one of the first floor rooms to be dedicated to the charity. The Darby and Joan Club had raised money towards facilities on the first floor and asked that this issue be taken up with the PCT.

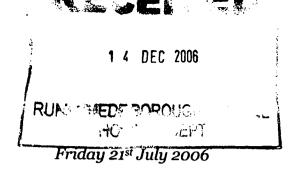
Officer Comment: This issue has been raised with the PCT and a response is still awaited.

5. It was considered to be cheaper to bring people into the Day Centre rather than sending carers to people's homes.

Officer Comment: It would be difficult to ascertain whether or not this is the case as the cost of both services will differ according to the number of people taking up the service and the extent of the package of services that any one individual might require within their home.

- 6. Residents queried whether or not the Centre could be used to provide offices for the Council.
 - Officer Comment: This proposal would not deal with any of the financial implications that are outlined within the main report.
- 7. The possibility of charging a subscription for use of the Centre to raise funds towards the overall costs was proposed.
 - Officer Comment: The possibility of a subscription service is being investigated however it is anticipated that the funding from this would only amount to £12,500 per year for all five Day Centres at a membership fee of £10 per year. This would be insufficient to meet the revenue reductions required.
- 8. The proposal to let the accommodation on the first floor for use by students was discussed and it was felt that this would need to be for mature students and lecturers.
 - Officer Comment: This issue has been investigated and details are contained within the main report.
- 9. The stakeholders wanted an assurance that the final decision regarding Queen Elizabeth House would take account of all four options that were contained within the recent questionnaire.
 - Officer Comment: Each of the four options is dealt with within the report.

H:Deborah/Queen Elizabeth House/Points raised by QEH stakeholders



Queen Elizabeth House Day Centre Torin Court Bond Street Englefield Green Surrey

Dear Madam,

We, patrons of this Day Centre, are very concerned about the future of several of our fellow users should this Centre be closed down.

Many would suffer without their regular visits to Q. E. H. Some are very dependent on meals here, quite unable to manage any form of cooking themselves, meals on wheels are not the complete answer.

They would suffer from loss of the little exercise they get, not caring for themselves, loosing any interest in life, just confined between four walls, without any interaction with their friends of long standing or any other form of mental stimulation. Here they get their hair done regularly and many look forward to their Bingo and other sessions.

We are also sure that the local doctors nearby would be involved, probably with an increased rate of call-out.

We urge you to seriously bear these comments in mind when the time comes to make an irrevocable decision over the future of this Day Centre.

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Surrey Wib

Primary Care Trust



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Deborah Blowers
Director of Housing and Community Services
Civic Offices
Station Road
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Surrey
KT15 2AH

CB/SP

4 January 2007

Dear Deborah

Re: Queen Elizabeth House, Englefield Green, Surrey

Thank you for your letter dated 23rd November 2006 regarding the above proposal and may I offer apologies for the delay in response.

The proposals made by Runnymede are being considered by members of the PCT's Executive Team and we will respond formally once a decision is taken. In the interim the PCT will continue to work with Berkshire PCT, Dr Hayter and the Borough Council on the various other issues regarding this property, and Bond Street Surgery which will need to be factored into the decision making process.

Yours sincerely

Chris Butler Chief Executive

7

QUEEN ELIZABETH HOUSE DAY CENTRE

ESTIMATE FOR THE YEAR ENDING 31st MARCH 2008	3CH 2008
DAY CENTRE FACILITIES	
EXPENDITURE Employees	83,400
Premises Related Expenses	42,300
Supplies and Services	6,100
Transport	400
Support Services	008'6
Gross Expenditure	142,000
INCOME	
Service Charge	25,000
Annual Rent	14,000
SCC Care Contribution	10,700
Lettings & Misc. Income	1,500
Gross Income	51,200
Net Expenditure	90,800

61,200	9,600 84,800	32,200	32,200	52,600
	Gross Expenditure	<u> </u>	Gross Income	Net Expenditure
MEALS SERVICE EXPENDITURE Employees Food	Supplies and Services	INCOME Charges for Meals Health Authority Charge		

28,400

Residual net costs

80//00	
L E STIMATE 2007/08	
AL ESTI	
TOTAL	

143,400

LIKELY FULL YEAR RESIDUAL COSTS IF DAY CENTRE CLOSED

Reallocated within service Increase in Care Asst. provision at Manor Farm (20 hpw). Handyman hours reallocated	Furniture etc. transfer to Manor farm		Additional cost of permanent post.	Dependent on SCC social services continued support (pro rata to hours)		Increase in Kitchen Asst. provision at	Assuming 40 meals per day transferring	to Mation Pallit.	Based on transfer of 40 meals per day	
25,700	6,500	008'6	2,200	-8,600	35,600	3,700	13,800	5,700	-30,400	-7,200
Admin Staff 13,300 Care Asst / Handyman 12,400	Furniture / Cleaning / Refuse	Central Services Costs	Cleaner to be created at Manor Farm in lieu of current agency arrangements.	SCC Care Contribution	Residual Day Centre Costs	Kitchen Asst. (20 hpw)	Day Centre Meals	Equipment / Cleaning	Meals income	Residual Meals service costs

2007/08 Base Estimate	143,400
Residual costs	28,400
NET SAVING	£ 115,000